

**How to cancel the reservation**

The Customer can cancel the reservation at any time before the agreed day of collection of the vehicle by contacting the reservation center or by sending the request via email.

Cancellation is free and with full refund up to 72 hours before picking up the vehicle, if you need to cancel your booking in the 72 hours prior to the rental start day, you will be charged for the rental amount up to a maximum threshold equal to to € 300.

Eurorentcar Srl reserves the right to cancel the reservation at any time due to force majeure or unexpected unavailability of the booked vehicle. The cancellation will be communicated via email to the customer and the amount paid will be refunded in full to the credit card.